

The City of Concord provides water, sewer and garbage service to its community members. Customers who receive service outside the city limits may or may not have sewer service.

- A deposit of \$150.00 is required for service
- Water meters are read primarily every 30 days.
- Bills are mailed to the customer via US Postal Service no later than the 1st of each month.
- Bills are due on the **10th** of each month. Payment not received by the 10th will incur a **\$10.00 late fee**. If the 10th falls on a holiday or weekend, the customer will have the next business day to make payment without incurring a late fee.
- To avoid loss of service the balance of the utility account must be paid by the **20th** of the month. If the 20th falls on a holiday or weekend, the customer will have the next business day to make payment.
- If service is disconnected due to lack of payment a re-connect fee of **\$50.00 plus balance due** will be required to reinstate service.
- Payment options:
Cash, check, money order, debit or credit card (major credit cards). To pay with credit or debit you may pay online at **concordgapay.com** or in person at city hall. There is a 4% service fee for debit or credit card transactions.
For your convenience after hours payments can be deposited in the *drop box* located to the left of the front door of city hall. Checks and money orders should be made payable to **City of Concord**.

Sanitation service is provided by Amwaste of Zebulon, Georgia. (770) 567-1733

- Customers are provided a 96-gallon container which is included in your monthly utility bill. If you need a second container for extra garbage pick up a second container will be provided by Amwaste for an additional fee of \$6 per month.
- Garbage is picked up every **Thursday** and may be picked up as early as 6am, therefore, **containers must be placed at the curb on Wednesday evening.**
- Amwaste will pick up household garbage only. All garbage must be bagged prior to putting it in the container. All garbage must be in the can, it cannot be beside or on top of the lid.
- If Christmas Day or New Year's Day fall on a Thursday, your garbage will be picked up the following day. Amwaste will pick up garbage on all other holidays that fall on a Thursday.